INTERNET OBANKING CCBINDIVIDUA



Internet Banking Service Registration

- Customers can register for CCBI Individual internet banking through the CCB Indonesia Bank Office, by coming to the nearest branch.
- Customer fills out and signs the registration form for internet banking services available at the Branch. Filling procedures refer to the Standard Operating Manual (SOM) for Filling Individual Internet Banking Application Forms.
- Customer submits supporting documents for internet banking registration, namely:
 1. A valid E-KTP.
 - 2. Passbook, for savings customers.
- The activation period can only be done 1x24 hours since the process of filling out the form at the Branch for internet banking activation.
- Immediately activate if you have received the CCBI internet banking Bank Activation code.





Individual IB Activation Individual IB Form



Harap diisi dengan huruf kapital, jelas dan beri tanda silang (X) pada kotak pilihan yang sesuai



FORMULIR APLIKASI

Pendaftaran Baru	Perubahan Data Penutupan Fasilitas
2. Data Nasabah	
Nomor Rekening Nasabah	1
Nama Lengkap (sesuai identitas)	*
lempat Lahir	· · · · · · · · · · · · · · · · · · ·
langgal Lahir	: (DD-MM-YYYY)
Nama Gadis Ibu Kandung	*
lenis Identitas Diri	: KTP SIM
Nomor Identitas	
Alamat Tinggal (sesuai identitas)	3
	Kode pos
elepon Rumah	
elepon Selular (HP)	sesuai data yang terdapat di CCB Indonesia
lamat Email	
	sesuai data yang terdapat di CCB Indonesia
Jomor Kartu ATM	Beneficial and the second second second second second

Pernyataan Nasabah

Saya/kami menyatakan bahwa semua informasi diatas adalah benar dan saya/kami menyetujui dan tunduk pada syarat dan ketentuan CCBI Individual Internet Banking yang tersedia dalam bentuk elektronik, yang telah saya/kami setujui sebelum melakukan login untuk pertama kalinya, beserta perubahannya, maupun ketentuan lain yang berkaitan dengan CCBI Individual Internet Banking yang berlaku pada CCB Indonesia.

Nama kota	d d	m m	У	У	У	y		
Nasabah,								
moterni Rp. 6000,-								
(Nama lengkap)							
Catatan ;								
Meterai dipergunakan hanya untuk Pendaftaran b	aru, sedangkan untuk l	Perubah	ian data d	ian Per	nutupa	n tidał	menggu	nakan Matera
3. Diisi Oleh KC/KCP/KK Penerin	na Aplikasi							

antor KC/KCP/KK :	ID Kantor : I D	
lo. CIF :		y y
	Telah melakukan verifikasi atas permohonan layanan ini,	
Nama :	Nama :	Nama :
Customer Relationship Officer (CRO)	Branch Sensice Head (BSH)	Pimpingn KC/KCP/KK

1 of 1 Ver 01-CCBIIIB-EB-0517





For Customers who want to open the CCB Indonesia Website, you can go through <u>https://idn.ccb.com/</u> Customers who have logged in to CCB Indonesia Website, then choose internet banking







Then the Customer chooses Internet Banking CCBI Individual







Individual IB Activation Individual Internet Banking login page

Choose your preferred language English ¥



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Customers who have registered for internet banking will receive an SMS Activation Code







Customers who have received an Activation Code, continue to click User Activation





Then a display will appear like this:

CCB 〇 中国建设银行 印度尼西亚 China Construction Bank Indonesia	Language: English 🗸
E-Banking Activation	
Phone Number	
Phone number must be started with 62 or 0	
Account Number	
Enter the Account Number used during Internet Banking registration	
Activation Code	
Enter the 6 digit Activation Code delivered to your phone	
Captcha Refresh	
Please input the correct captcha	
Cancel	Next

 Enter the Mobile Number that has been registered at Bank CCB Indonesia.

- 2. Enter the Account Number at Bank CCB Indonesia.
- 3. Enter the Activation Code received via SMS from Bank CCB Indonesia.
- 4. Enter the Security Code as provided.
- 5. Then select continue.

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Next will be asked to create a User ID and Password

- User ID consists of a minimum of 8 characters and a maximum of 15 characters .
- User ID is a combination of letters and at least 1 (one) number
- Password consists of a minimum of 8 characters and a maximum of 15 characters.
- Password is a combination of uppercase letters, lowercase letters and at least 1 (one) number.





Next will be asked to create a User ID and Password

Customer will receive SMS notification







Then the Customer who already has a User ID and Password, continue to login to the Individual Internet Banking







Individual Internet Banking Page



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If the Customer wants to change the Password, then click Administration then select Change Password. Enter the previous Password, then enter the new Password you want then select continue.

Jesday, 9 January 2024 13:08:52				ndividua
Administration > Change Password			Welcome, PUTRI V	Log Out
Account Information	• You have 17 unread message of	on inbox. Use Message Box menu to read the messa	age.	
Funds Transfer	Change Dassword			
Purchase	Old Password			
Payment	New Password			
Administration	Confirm New Password			
Change Password				
BI Fast Registration				Next
Anessan				

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ernet nkina Call Center 🙎 (021) 5663809 / 5668292



Example: Email containing Password Reset

internet.banking@idn.ccb.com
to SYIFA 👻

May 17, 2022, 9:22 AM 🛛 🟠 🔺

Reset Password Bank CCB Indonesia Internet Banking

Terima Kasih telah menggunakan Bank CCB Indonesia Internet Banking

Berikut ini adalah notifikasi bahwa Password Bank CCB Indonesia Internet Banking Anda telah kami reset atas permintaan Anda.

Password Reset Anda : YF3VvA2m

Segera login ke Bank CCB Indonesia Internet Banking dengan Username dan Password Reset tersebut. Kemudian segera lakukan perubahan password baru. Demi keamanan, account Bank CCB Indonesia Internet Banking Anda akan kami suspend sementara jika dalam 1 x 24 jam tidak melakukan login dan perubahan password.

Jika Account Bank CCB Indonesia Internet Banking Anda tersuspend, silakan lakukan proses Reset Password kembali.

Terima kasih.



